

TELEPHONE BASED COACHING AGREEMENT

INFORMATION FOR CLIENTS AND CONSENT FOR COACHING

Please read the following guidelines for coaching services provided by Robert J. Voyle, Psy.D. The information is offered as a guide to the subject of the mutual responsibility between you and your coach.

I believe that each of my clients is unique, creative, and responsible for moving their life in the direction they choose.

I coach people by utilizing questionnaires, asking questions, listening to you, reflecting back what you tell me, identifying your resources, clarifying your values and vision, creating strategies to overcome challenges, and assisting you to determine and realize your dreams and goals. Although there are no guarantees on the outcomes from coaching most people report significant progress on accomplishing their goals.

COACHING IS NOT THERAPY

Although I am trained in psychotherapy and am licensed in Oregon as a Psychologist I do not engage in the practice of psychotherapy with my coaching clients. For example, in coaching, I will not assess for, nor diagnose and treat mental health disorders. Rather, in coaching, we will determine your goals and the strategies you can use to obtain your goals. If issues arise that are best dealt with in a therapeutic context I will refer you to an appropriately licensed psychotherapist.

TELEPHONE BASED COACHING

We will agree on a standard time for your telephone consultations. Once that time is established it will be reserved for you. If you need to cancel a session please provide at least 24-hour notice or you will be charged for the appointment.

SESSION FEES

My fees for coaching are \$150 for a 45 minute telephone coaching session. Coaching sessions are paid for at the time of service by credit card unless otherwise arranged prior to the session. The initial session may last for an hour at no additional charge. As part of the initial goal setting and resource development the client may be asked to take several online assessments which will require an additional fee. These additional costs will be discussed and agreed to prior to the client completing the assessments.

CONFIDENTIALITY

Because the coaching relationship utilizes mail, telephone, faxes and the internet for the transmission of personal information I cannot guarantee the confidentiality of the personal information that you provide via these forms of communication. However, any information that you provide to me will subsequently remain confidential and will not be given to a third party unless you give specific permission to release the information, or I am required by law.

The issue of confidentiality is further governed by both law and professional ethics. By law you hold the privilege of confidentiality and I will not release any information to anyone without your written permission. There are some exceptions to your rights under the law. Examples include, but are not limited to, when I have reasonable cause to believe that you are a danger to yourself or another person. Psychologists are also required by law to report any information about or reasonable suspicion of sexual, physical or emotional abuse of minors or elders to Child Protective Services or Adult Protective Services. If you have any concerns regarding confidentiality issues, please talk with me about these and other exceptions to the confidentiality privilege and my responsibility concerning them.

CONSUMER SATISFACTION AND LEGAL REMEDIES

I trust that you are satisfied with the coaching services that I provide you and that you experience improvements and positive changes in your life. Because of the complexity of human functioning I cannot guarantee the outcome of the coaching, nor the impact on your life of any changes that you subsequently make.

Each party agrees to indemnify, defend and hold harmless the other party, its agents, officers, and employees from and against any and all liability expenses including any defense costs and legal fees incurred in connection with claims for damages of any nature whatsoever, including but not limited to bodily injury, death, personal injury, or property damage arising from such party's performance or failure to perform its obligations hereunder.

Because coaching by telephone may occur across state lines this agreement shall be governed by and enforced in accordance with the internal laws of the State of Oregon.

CONSENT FOR COACHING

I have read and received a copy of the above information and agree to abide by these guidelines. I hereby consent to coaching.

Coaching Client's Signature

Date

Please read and sign this document and keep a copy for your records. Dr. Voyle, Psy.D. will discuss this agreement with you during the first session. If you have any questions please e-mail robvoyle@voyle.com